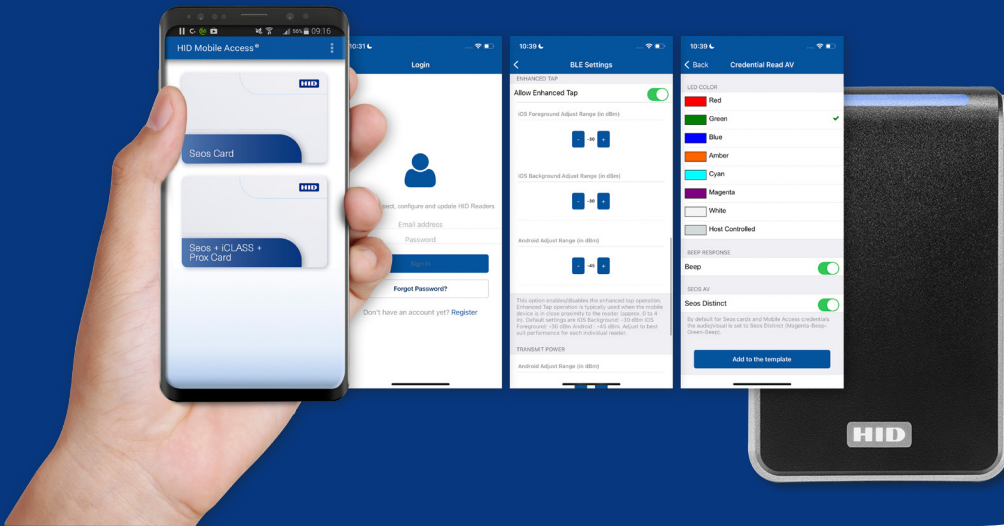# HID® Reader Manager™ Mobile Application

Reader Management That's Simple and Secure

HID

Manage Readers Securely and Easily with a Mobile Device

Today's business environment demands security professionals do more with less — while still doing the right things, like focusing on mitigating security risks. And that's where process and administration simplification is key.

THE POWER TO SERVICE READERS IN THE PALM OF YOUR HAND

HID® Reader Manager™ puts the control of reader administration a tap or swipe away via iOS or Android compatible mobile phones. Govern authorization keys, change reader configurations, update firmware, or inspect status of enabled readers through the Reader Manager mobile application.

- **Streamline administration**
  Instant access allows for field maintenance and updates

- **Leverage secure communication**
  Supported by the latest industry standard protocol

- **Promote a better experience**
  Always available so you can mitigate disruptions

What can you do with the Reader Manager App and Portal?

ISSUE AUTHORIZATION KEYS

ENROLL READER TECHNICIANS
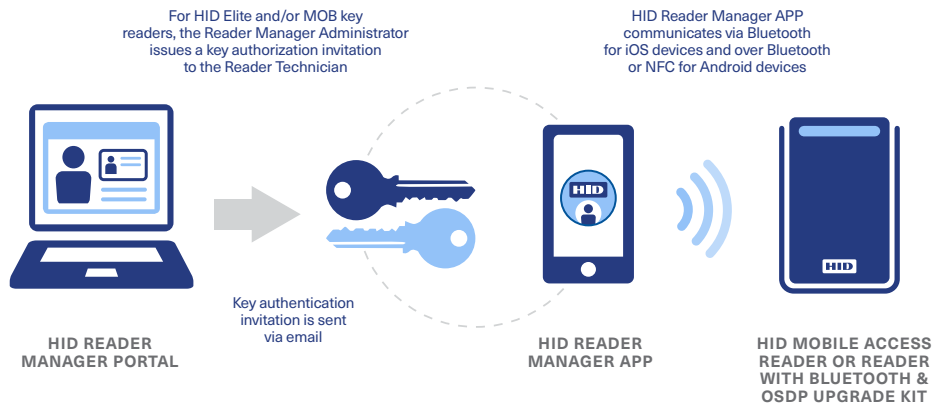
CHANGE READER CONFIGURATIONS

UPDATE FIRMWARE

INSPECT CONNECTED READER STATUS

ISSUE, UPDATE AND DELETE AUTHORIZATION

For HID Elite and/or MOB key readers, the Reader Manager Administrator issues a key authorization invitation to the Reader Technician

HID Reader Manager APP communicates via Bluetooth for iOS devices and over Bluetooth or NFC for Android devices

HID READER MANAGER PORTAL

Key authentication invitation is sent via email

HID READER MANAGER APP

HID MOBILE ACCESS READER OR READER WITH BLUETOOTH & OSDP UPGRADE KIT

Delivering Security Through Reliability, Efficiency & Convenience

Reader Manager simplifies the process of configuring readers and servicing in the field. Use the HID Reader Manager mobile app to connect to the reader via Bluetooth for iOS devices and over Bluetooth or NFC for Android devices and empower reader administrators to manage configuration, diagnostics and firmware with an iOS or Android mobile device.

NEED BLUETOOTH SUPPORTED READERS? UPGRADE EASILY

HID Signo Readers support BLE communication with mobile devices natively, but what about legacy iCLASS SE readers?

The iCLASS SE® and multiCLASS SE® Bluetooth and OSDP Upgrade Kit allows for readers to be upgraded and support these technologies. The upgrade kit includes a simple plugin module and adhesive reflector back plate kit. It can be used to permanently upgrade readers or temporarily connect to readers that don't continuously require Bluetooth support.

FEATURES

- Update reader firmware
- Enable mobile by loading keys
- Disable legacy credential technologies
- Update reader keys
- Apply reader configuration templates
- Multi-language support

HID® Reader Manager™ Mobile Application Specifications	
Supported Reader Models	HID Signo Readers: 20, 40, 20K, 40K; iCLASS SE/multiCLASS SE Readers: R10/RP10, R15/RP15, R40/RP40, RK40/RPK4 (Excluding pivCLASS® and multiCLASS SE® with Indala® Prox); iCLASS SE Express R10 , HID® iCLASS SE® Reader Module Mk2
Reader Manager Mobile App Requirements	Full list of compatibile devices can be found at https://www.hidglobal.com/reader-manager-system-requirements
Reader hardware and firmware compatibility	iOS user guide - http://www.hidglobal.com/node/32540 Android user guide - http://www.hidglobal.com/node/31430

App Store

Google Play

HID

hidglobal.com